Return Form

Any questions?
Call 1-800-800-5800
Email us: landsend@landsend.com

Telephone Device for the Deaf (TTY): 1-800-541-3459
TTY Hours: Mon.-Fri. 3am-9pm; Sat. & Sun. 10am-6pm; closed holidays
International Customers: 608-935-6170

Step 1 Fill out Contact/Purchaser Information.

Original Order #, if available: _____

Contact Information - Buyer:

Name _____
Address _____
City _____ State/Prov. _____ Zip _____
Email _____
Daytime Phone (_____) _____
Evening Phone (_____) _____

Contact Information - Giftee: (if different from Buyer)

Name _____
Address _____
City _____ State/Prov. _____ Zip _____
Email _____
Daytime Phone (_____) _____
Evening Phone (_____) _____

Step 2 List item(s) you are returning, including reason for return (see chart below).

Reason(s)	Description	Item Number	Color	Price
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Sizing		Service
Too Small	Too Large	
10 - Chest 11 - Waist 12 - Seat/Hip 13 - Overall Length 14 - Sleeve Length 15 - Width 16 - Overall	20 - Chest 21 - Waist 22 - Seat/Hip 23 - Overall Length 24 - Sleeve Length 25 - Width 26 - Overall	40 - Wrong item shipped 41 - Monogram not as requested 42 - Inseaming not as requested
Quality/ Satisfaction		Color
30 - Defective 31 - Misjudged size 32 - Did not like styling 33 - Did not like fabric 34 - Fabric/material performance 35 - Returning a gift		50 - Do not like color 51 - Color not as shown 52 - Coordinates did not match 53 - Did not coordinate with items I already own

Step 3 How would you like us to handle your Return/Exchange?

☐ Refund in form of original payment or refund to this credit card (check type): ☐ Discover ☐ Visa ☐ MasterCard ☐ American Express ☐ Sears

☐ Send me a giftcard

☐ Exchange item (go to step 4)

Expiration Date ___/___ month year

X _____
Signature (as shown on credit card)

Step 4 Reorder here.

Item Number	Page No.	Description	Size	Dress shirt sleeve length	Pants: Inseam length	Pants: Cuffs Y	Pants: Cuffs N	Color (write complete name)	Alternate color (if first choice is not available)	*Monogramming ($5 each or $10 for towel sets): First initial	Middle initial	Last initial	Word/Name w/punctuation	Style No.	*Gift Box $6 each	Qty.	Price: Total
9|9|9|9|9|—|9|9|9|9	7	100% Cotton Oxford	15	34				White	Pink	J	R	B		4		1	Example
| | | | |—| | | |																	
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Step 5

Enclose the Return Form along with the merchandise in a well-sealed box. Attach the Return Label to the outside and return through any UPS shipper or by insured mail.

☐ Additional Comments:

_____
_____
_____
_____

*Monogram ($5 each, $10 set) or Gift Box ($6 each)	
**Delivery in Group 1 States, add all applicable sales tax	
Total	
**Delivery in Group 2 States, add all applicable sales tax	
Total	

** Sales Tax Notes

Group 1 States: AL, AZ, CA, IA, ID, IL, KY, LA, MA, MD, ME, NJ, OH, OK, VA, VT
Group 2 States: AR, CO, CT, DC, FL, GA, HI, IN, KS, MI, MN, MO, MS, NC, ND, NE, NM, NV, NY, PA, RI, TX, UT, WA, WI, WV, WY
Please add all applicable sales tax.

Please use clear tape to attach this return label to your package

Return Label

Please add correct postage

LANDS' END
2 Lands' End Lane, Dodgeville, WI 53595-0001

Method of Payment: All prices stated in US dollars.

Apply additional charge to (check one):

☐ Charge balance to my credit card (check type):
☐ Discover ☐ Visa ☐ MasterCard ☐ American Express ☐ Sears

Please include credit card number and expiration date with charge orders!

Expiration Date ___/___ month year

X _____
Signature (as shown on credit card)

☐ Charge balance to Gift Card.

PIN _____