

Customer Sales Representative:

This position represents Lands' End to the customer by answering incoming calls from the 1-800 number; assisting customers in placing orders; taking catalog requests; and handling inquiries in a professional, courteous and helpful manner.

- Excellent verbal and communication skills.
- Great customer service skills as well as sales experience.
- Computer and typing skills.
- Highly reliable and punctual.
- The ability to perceive and interpret a situation and act upon it in an appropriate manner.