

**ORDERED BY (U.S. ORDERS ONLY)**

**Please fill in all fields:**

"C" NUMBER (found on mailing label on back cover): \_\_\_\_\_

name \_\_\_\_\_

address \_\_\_\_\_

city \_\_\_\_\_

state \_\_\_\_\_ zip \_\_\_\_\_ country \_\_\_\_\_

e-mail address \_\_\_\_\_

# LANDS' END

2 Lands' End Lane, Dodgeville, WI 53595-0001

**We're always open**  
**1-800-800-5800**  
**LANDSEND.COM**

Call us 24 hours a day, 7 days a week,  
 364 days a year.  
 (We're closed on Christmas Day.)

**United States/Canada:**  
 Phone: 1-800-800-5800  
 Fax: 1-800-332-0103

**International:**  
 Operators are on duty from  
 5:30 a.m. until Midnight, CT  
 7 days a week, 364 days a year.  
 Phone: 1-608-935-6170  
 Fax: 1-608-935-4000

(We're closed on Christmas Day.)

**TTY (Telecommunications device  
 for the deaf): 1-800-541-3459**  
 8:00 a.m.-9 p.m. CT weekdays,  
 10:00 a.m.-6 p.m. CT weekends,  
 not open on holidays.

**SHIP TO** (if different from "ordered by")

(check one if different from ordered by)  
 ship to (not a gift)  ship to (gift)  address correction

name \_\_\_\_\_

address \_\_\_\_\_

city \_\_\_\_\_

state \_\_\_\_\_ zip \_\_\_\_\_ country \_\_\_\_\_

gift card message \_\_\_\_\_

**CONTACT INFORMATION**

daytime phone \_\_\_\_\_ evening phone \_\_\_\_\_

ask for \_\_\_\_\_

e-mail address \_\_\_\_\_

ITEM NUMBER	PAGE	DESCRIPTION	SIZE	LENGTH (Sleeve or Inseam)	PANTS or CUFFS yes no	COLOR complete name	ALT. COLOR 2nd choice	MONOGRAMMING name or initials style	GIFT BOX	QTY	TOTAL PRICE																
<p><b>U.S. PAYMENT METHOD</b></p> <p>Mail orders can be placed with a personal check, money order, gift card, or credit card. Fax orders must be placed with a credit card. We accept:</p> <p><input type="checkbox"/> Check (U.S. funds only) <input type="checkbox"/> American Express <input type="checkbox"/> Debit Card  <input type="checkbox"/> Money Order (U.S. funds only) <input type="checkbox"/> Visa <input type="checkbox"/> Sears (U.S.)  <input type="checkbox"/> Lands' End Gift Card <input type="checkbox"/> Master Card <input type="checkbox"/> Discover (U.S.)</p> <p><b>Credit Card or Lands' End Gift Card number</b></p> <table border="1"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td> </tr> </table> <p>Credit Card exp. date _____</p> <p>Signature as shown on credit card _____</p> <p>Lands' End Gift Card PIN number _____</p> <p>All prices stated in US dollars.</p>												1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16												
<b>U.S. SHIPPING AND HANDLING CHARGES</b>						<b>TOTAL PRICE OF ITEMS</b>																					
For orders totaling						Monogram (\$6 each, \$10 set)																					
up to \$25.00 \$5.95						Gift Box (\$6 each)																					
\$25.01 to \$50.00 \$8.95						Group 1 states, add all applicable sales tax																					
\$50.01 to \$75.00 \$10.95						U.S. shipping and handling charges (see chart)																					
\$75.01 to \$100.00 \$12.95						Express UPS shipping charges (\$15 additional, AK & HI \$25)																					
\$100.01 to \$150.00 \$14.95						UPS 2 Day shipping charges (\$7 additional, AK & HI \$17)																					
\$150.01 to \$200.00 \$16.95						Shipping and handling charges to each additional address, \$5.95 ea.																					
\$200.01 to \$300.00 \$18.95						Canadian/International shipping and handling charges																					
\$300.01 and over \$21.95						SUB-TOTAL																					
Charges above are for first "ship to" address (U.S.). Shipping and handling to each additional address, add \$5.95. We ship U.S. orders by UPS/USPS (AK and HI by Airmail), if you'd prefer UPS 2 Day or Express UPS, please check below.						Group 2 states, add all applicable sales tax																					
<input type="checkbox"/> UPS 2 Day <input type="checkbox"/> Express UPS						TOTAL																					
Enter Promotional Code _____																											
Enter Promotion PIN _____																											

**Standard S&H:**

Starts at \$5.95 (see shipping and handling charges). 3-5 business days via UPS/USPS service. (Add 1-2 business days for processing, and 1-2 days for orders with monogramming or hemming.) 2-4 business days to Alaska and Hawaii, shipped priority mail, no additional charge.

**UPS 2 Day:**

You will receive your order two business days after we ship it. Backordered items shipped via USPS.

**Express UPS:**

You will receive your order one business day after we ship it. Backordered items shipped via USPS.

**Canada:** We'll clear packages through customs and arrange delivery to you.

**International:** Any applicable taxes or duty charges are paid by the recipient of the package. Shipping options vary by country.

**Sales tax by state:**

**Group 1.** We are required to collect sales tax on orders before shipping and handling charges for these states: AL, AZ, CA, ID, IA, LA, MD, MA, ME, OK, UT, VA, VT, WY.

**Group 2.** We are required to collect sales tax on orders after shipping and handling charges for these states: AR, CO, CT, FL, GA, HI, IN, KS, KY, MI, MN, MO, MS, NC, ND, NE, NJ, NM, NY, NY, OH, PA, RI, SC, SD, TN, TX, WA, WI, WY.

We are NOT required to collect sales tax for these states: AK, DE, MT, NH, OR, and DC (District of Columbia).

# Guaranteed. Period.<sup>®</sup>

If you're not satisfied with any item, return it to us at any time for an exchange or a refund of its purchase price.

## Services make it easy to get what you want.

Personal Shoppers are our fit experts! Call 1-800-746-3467, 7:30 a.m. - 11:00 p.m. CT.

**Lands' End<sup>®</sup> Gift Cards:** Available in any amount from \$5 to \$500. Redeemable with any Lands' End consumer catalog orders, at landsend.com, Lands' End stores, or Sears stores. Order by phone or at landsend.com

**Gift Boxing:** We'll gift box most items (for large or odd-sized items, call and check for availability). Service includes a gift box, tissue, ribbon and a card. We'll deliver to you or to the giftee of your choice. \$6 per gift box.

## Monogramming makes it personal.

**Please note: Add \$6 per monogram, \$10 for luggage, towel and sheet sets,** unless otherwise stated. Allow 1-2 days extra for delivery. Availability is indicated in copy, or ask our operators about a specific item. **To order...**

**State the Initials:** In the following order print the first, middle, last initials in the monogramming area on the order form. We'll arrange them in the correct sequence for each style.

**State Name or Words:** Print name(s) or word(s) in the area specified on the order form. We'll monogram names exactly as you print them — up to 10 letters including punctuation and spaces.

**State Style Number (optional):** We usually select the style most appropriate for the item being monogrammed, but if you have a preference, write that style number on the order form.

**About Monogram Colors:** Our designers choose a complementary style and thread color to personalize each item. However, you have a wide variety of options for styles and colors. Just ask.

Our Suggested Monogram Styles:



## Returns are easy as 1-2-3.

1. Use our Easy Return label and save time.

Securely package your return, include the Return Form, and affix the Easy Return shipping label found on the front of your packing slip. Pay no postage up front — a flat fee of \$6.95 will be deducted from the amount of your refund. Simply give the package to your mail carrier or drop it off at any U.S. Post Office or collection box. *Please note:* Service not available for Canadian or international orders; or large or bulky items. If your packing slip does not have an Easy Return label, please use return methods 2 or 3.

2. Send your return to us with the shipper of your choice.

Securely package your return including the Return Form, and send to: Lands' End Returns, 2 Lands' End Lane, Dodgeville, WI 53595 USA. (A preprinted address label is on the back of the packing slip for your convenience.) You pay for postage at the point of return.

3. Return catalog or Internet orders to a US Sears store.

Bring your return and the original packing slip to any Sears full-line store in the United States. You will receive a return receipt from Sears. A few days later, we will issue you a refund in the same payment method as the original purchase was made.

*Please note:* Sears cannot accept certain returns, including those from Lands' End stores, or Lands' End Business Outfitters.

**Packages shipped to Canadian addresses:** Send via insured mail to: Lands' End Returns, 6220 Westar Drive, LaSalle, Ontario, N9J 0B5, Canada.

**International Customers:** Please call or fax for details.

**Mail list preference:** We make our mailing list available to carefully screened companies whose products or services might interest you.

If you'd prefer not to have your name shared with nonaffiliated third parties, please call us, or send your mailing label to: Mail Preference Service, 1 Lands' End Lane, Dodgeville, WI 53595 USA.

**Duplicate mailings:** If you're receiving more than one of the same Lands' End catalog, please call us. We'll correct the situation.

## How to measure for the right fit.

We want you to be confident that the size you select is the size that will fit — the first time. And the key to a proper fit is knowing your measurements.

**Neck:** Measure around base of the neck (the lowest point of the neck). The number of inches equals the neck size.

**Bust/Chest:** With arms relaxed down at sides, measure fullest part of bust/chest, keeping tape parallel to the floor.

**Arm:** Bend arm to 90°. Place hand on hip. Start at center back of neck, measure across the shoulder to the elbow and down to the wrist. Number of inches equals your sleeve length.

**Waist:** Measure around your waist, where you normally wear your pants — keep tape a bit loose.

**Rise:** Start the tape at your natural back waist, run the tape between your legs, pulling comfortably at the crotch and up to your natural waist. Total measurement is your rise.

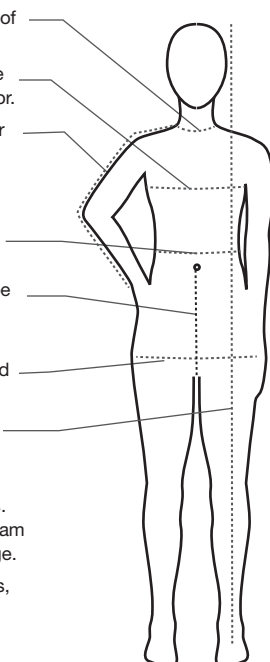
**Hip:** Stand with heels together, keeping tape straight and parallel to the floor. Measure around fullest part.

**Height:** Stand in stocking feet, with feet together, back to a wall. Measure from crown of head to the floor.

**Inseam:** Take a pair of pants that fit you well. Lay them flat. Measure from the crotch seam to bottom of pants. Number of inches (to nearest 1/2) = inseam length. We inseam free! Add 1/2" for 100% cotton pants to allow for shrinkage.

**Belts:** Measure over waistband of your best-fitting pants, running tape measure under belt loops.

**Hats:** Measure around head with tape above eyebrow ridges. Convert inches to hat size using chart.



Men's	Short 5'3"-5'7 1/2"		Regular 5'8"-6'		Tall 6'1"-6'3"		Big 5'8"-6'		Big & Tall 6'1"-6'3"	
	SMALL	MEDIUM	LARGE	X-LARGE	XX-LARGE					
Tops										
Neck	14	14 1/2	15	15 1/2	16	16 1/2	17	17 1/2	18	18 1/2
Chest	34	36	38	40	42	44	46	48	50	52
Arm (Reg.)	32 1/2	33	33 1/2	34	34 1/2	35	35 1/2	36	36 1/2	36 1/2
Arm (Tall)	34	34 1/2	35	35 1/2	36	36 1/2	37	37 1/2	38	38
Bottoms										
Waist	28	30	32	34	36	38	40	42	44	46
Hips	34	36	38	40	41 3/4	43 1/2	45 1/4	46 3/4	48 1/4	49 3/4

Women's	Regular and Tall Sizes				Regular 5'4"-5'7"		Tall 5'8"-5'11"			
	X-SMALL	SMALL	MEDIUM	LARGE	X-LARGE					
Size	2	4	6	8	10	12	14	16	18	20
Bust	33	34	35	36	37	38 1/2	40	41 1/2	43 1/2	45 1/2
Waist	26-27	27-28	28-29	29-30	30-31	31 1/2-32 1/2	33-34	34 1/2-36	36 1/2-38 1/2	39-41
Hip	36	37	38	39	40	41 1/2	43	44 1/2	46 1/2	48 1/2
Rise (Petite)	25	25 1/2	26	26 1/2	27	27 3/4	28 1/2	29 1/4	30	30 3/4
Rise (Reg.)	26 3/4	27 1/4	27 3/4	28 1/4	28 3/4	29 1/2	30 1/4	31	31 3/4	32 1/2
Rise (Tall)	27 3/4	28 1/4	28 3/4	29 1/4	29 3/4	30 1/2	31 1/4	32	32 3/4	33 1/2
Arm (Petite)	28 3/8	28 3/4	29 1/8	29 1/4	29 3/8	30 1/4	30 5/8	31	31 3/8	31 3/4
Arm (Reg.)	29 3/8	29 3/4	30 1/8	30 1/2	30 3/8	31 1/4	31 3/8	32	32 3/8	32 3/4
Arm (Tall)	30 3/8	30 3/4	31 1/8	31 1/2	31 3/8	32 1/4	32 3/8	33	33 3/8	33 3/4

Women's	Plus Sizes		Petite 4'11"-5'3 1/2"		Regular 5'4"-5'7"	
	1X	3X	2X	2X	24W	26W
Size	16W	18W	20W	22W	24W	26W
Bust	43	45	47	49	51	53
Waist	37-38	39-40	41-42	43-44	45-46	47-48
Hip	46	48	50	52	54	56
Rise (Petite)	29 1/2	30 1/4	31	31 3/4	32 1/2	33 1/4
Rise (Reg.)	30 1/2	31 1/4	32	32 3/4	33 1/2	34 1/4
Arm (Petite)	30 1/4	30 3/8	31	31 3/8	31 3/4	31 7/8
Arm (Reg.)	31 3/4	32 1/2	32 1/2	32 3/4	33 1/4	33 3/4

HAT								
	SMALL	MEDIUM	LARGE	X-LARGE				
Size	6 7/8	7	7 1/8	7 1/4	7 3/8	7 1/2	7 5/8	7 3/4
Head Size	21 1/2	21 3/4	22 1/4	22 3/4	23	23 1/2	23 3/4	24 1/4